

Competitive Research and Actionable Product Recommendations

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## FEBRUARY

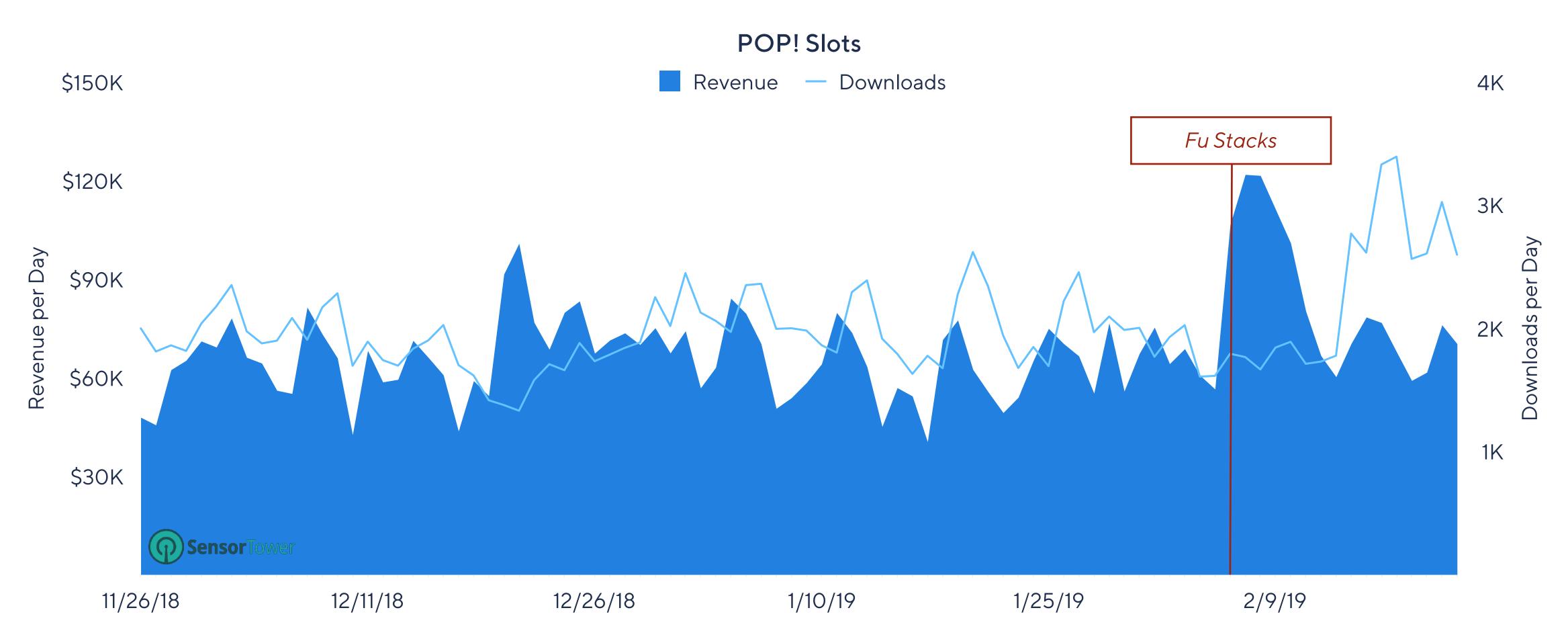
2019

## REVENUE DRIVERS

## CONTENT EVENTS

## REVENUE ANALYSIS

After POP! Slots released the *Fu Stacks* machine, revenue spiked +58% WoW ... producing some of the app's highest revenue days.



### FEATURE TEARDOWN

The Fu Stacks machine was initially open to all players for three days ... but then locked to lower-level players. The machine includes a social and wheel bonus.

#### **Level Lock**

• For three days the machine was unlocked to all players (1).

#### Fu Wheel

- Players hit three or more stacked symbols to add a wedge to the Fu Wheel (2).
- Fu Wheels and Replicating Stacks change based on bet size (3).
- After collecting eight Fu Wedges, players are awarded one Fu Wheel spin (4).

#### **Replicating Stacks**

• When a full stack lands on reel 1, it may *Replicate* to reels 2, 3, and 4 (5).

#### **Social Bonus**

- Players secure a spot in the social bonus after collecting three or more stacked *Fu* symbols (6).
- Players win coins during the social bonus when a payline hits their profile picture (7).
- When three *Fu* symbols hit, a *Fu Reel* spins, triggering bonus multipliers for all players (8 & 9).

#### **Report References**

- Content Releases with Event Stacking in the <u>11/18 Casino Report</u>
- Puzzle Unlocks in the <u>5/18 Casino Report</u>
- Content Releases with Cash Wheel in the 4/18 Casino Report

#### **Related Features**

- Guest Star Slots Gold Fish
- Spin to Unlock Quick Hit Slots
- Get Away Club POP! Slots



















### **EXPERT INSIGHTS**

Sensation Serena player types are the heaviest spending, yet smallest group. They uniquely desire both Arousal *and* Profit. Drive up revenue with entertaining slots machines that make these players *feel* like they are winning ... while also adding *some* social aspects.

#### **Product Council Insights**

- Add some social elements to fully-engage Sensation Serenas. This player type wants to feel connected to others as one of her favorite features is gifts. Her desire for profit is clear by her interest in lotteries and banks.
- Use Asian-themes to demonstrate high-variability/large-windfall machines to players. Asian-themed machines tend to lean towards this kind of math.
- When including wheels that add wedges during play, load higher-paying wedges earlier to extend spins-persession. When a player knows there is a big win potential, they are more likely to continue playing to trigger that bonus ... while also feeling invested in completing the wheel as it fills.
- Use player profile pictures to add anticipation into the social free spins. In the Fu Reel free spins, player profile pictures are stacked on reels 1 and 6. See this video in the Feature Database.

#### **User Persona Data**

- Target User Persona: Sensation Serena
- Size of Group: 12%
- Fundamental Motivations: Arousal, then Profit
- Gender: 55% female
- Most-Desired Features: Gifting, lotteries, and banks
- Most-Desired Slots Machines Bonuses: Bonuses that collect things, deal or no deal options, and mini-steppers

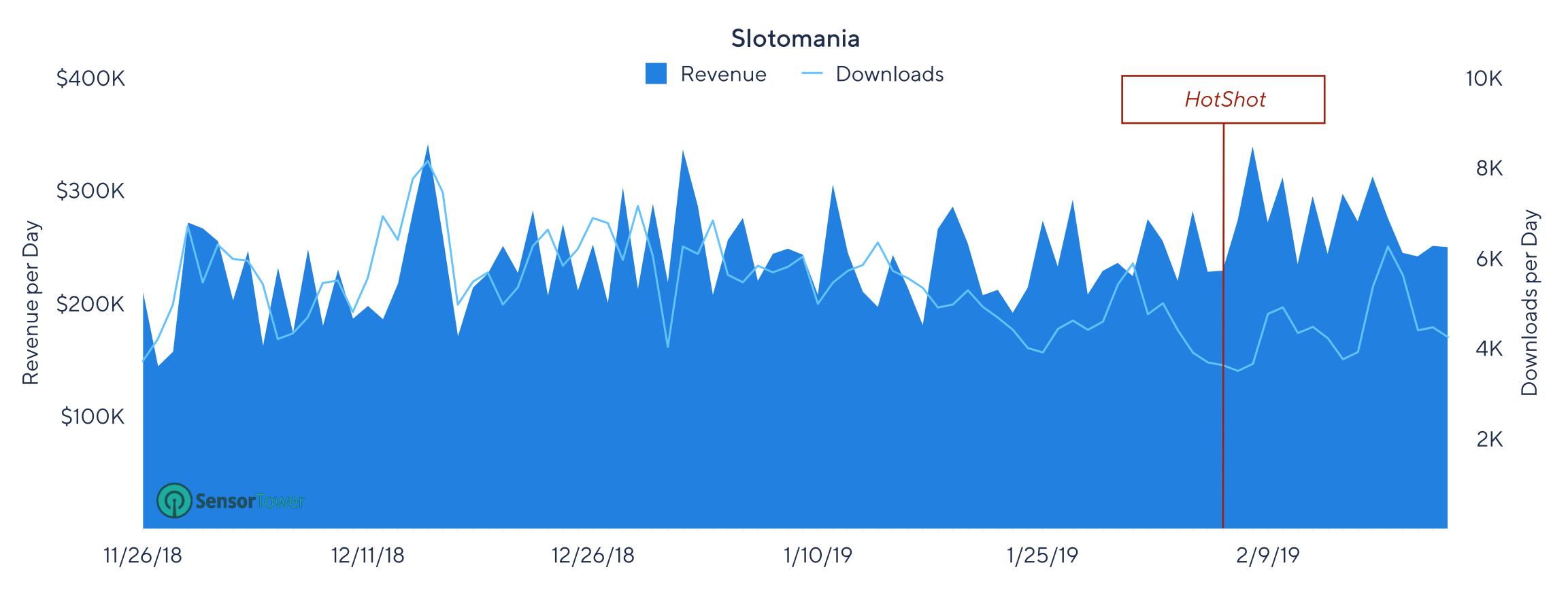
Additional Information Online
Click here for more images and videos on Fu Stacks

Most Desired Features				
Features	Sensation Serena			
Gifting	1.7			
Lotteries	1.7			
Banks	1.6			
Clubs	1.4			
Tournaments	1.4			
Inbox / Chat	1.3			
Leagues	1.3			
Challenges	1.3			
Collections	1.3			
VIP Rewards	1.3			
Mini-Games	1.1			
Quests	1.1			
Boosts	0.8			

## CHALLENGE EVENTS

## REVENUE ANALYSIS

Revenue for Slotomania increased +14% WoW after the release of the *HotShot* event. Over the same period, downloads decreased -11% WoW.



<sup>\*</sup>Headline and graph data is iOS U.S. only WoW = week over week

### FEATURE TEARDOWN

In *HotShot,* players are offered four challenges made up of previously-released events. Completing all the challenges awards seven days of check-in bonuses.

#### **HotShot**

- Players must complete the four challenges marketed upon app-entry (1).
- The challenges are:
  - 1) Beating SlotoQuest Smiling Fortunes on medium or hard difficulty (2)
  - 2) Finding all items in the Private Eye Lucy & I event
  - 3) Completing the Love Blast event
  - 4) Participating in the **Snakes & Ladders Royale** event
- Completing all four challenges awards seven days of bonuses from the *Lucy's Dream Machine* (3).

#### **Gems in SlotoQuests**

• As of 1/19/19, players may now spend gems to purchase power ups that provide a 10-minute boost, doubling progress during quest missions (4 & 5).

#### **Report References**

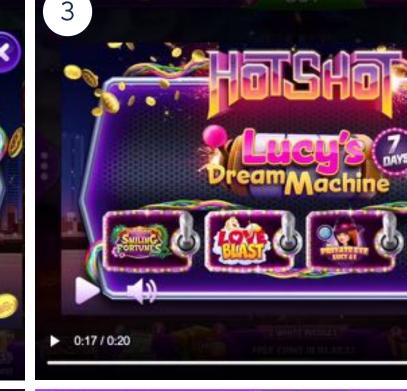
- Outside Genre Mini-Games in the 9/18 Casino Report
- Sales Event Stacking in the <u>12/18 Casino Report</u>

#### **Related Features**

- SlotoQuest Enchanted Forest Slotomania
- The Posh Life POP! Slots
- Ace Tournament Slotomania











### **EXPERT INSIGHTS**

Utilize mega-challenge systems with check-in bonus rewards to maintain player retention while development resources are limited.

#### **Product Council Insights**

- Build a flexible challenge system so players can either complete challenges on different events or complete progressively more difficult challenges on a single event. This will limit event-churn for players who strongly dislike a particular event in the series.
- Use a check-in bonus reward to keep retention constant (or even improving), while players wait for new content. In this case, players received a seven day check-in bonus ... but the time can be extended or shortened depending on the live ops calendar.

#### **Target User Persona Data**

- Target User Persona: Daydreamer Denise
- Size of Group: 27%
- Fundamental Motivations: Escape, then Arousal
- Gender: 66% female
- Features: She desires quests, challenges, mini-games, and collections
- Desires: Slots takes her mind off everyday concerns and anxiety, relieves stress and pressure, and is more interesting than other boring life tasks.

#### **Additional Information Online**

Click here for more images and videos on <u>HotShot</u>, <u>Gems</u> ... released with <u>Trivia</u> <u>Mania</u>, and <u>SlotoQuest Smiling Fortunes</u>

Most Desired Features				
Features	Daydreamer Denise			
Quests	0.9			
Challenges	0.6			
Mini-Games	0.5			
Collections	0.4			
Tournaments	0.0			
Lotteries	-0.1			
Banks	-0.1			
Boosts	-0.3			
Leagues	-0.4			
Gifting	-0.4			
Inbox / Chat	-0.5			
Clubs	-0.5			
VIP Rewards	-0.6			

## MARKET WATCH

1/15/19 - 2/14/19

## NOTABLE RELEASES I

	App Full Library		Key Image	Description	
	Slotomania	<u>Piggy Pinata</u>	<u>Break Two Banks</u>	Players fill a new bank by leveling up. Players must make a purchase to break the bank (1)	
	WSOP	WSOP Club Update	<u>New Club Features &amp;</u> <u>Benefits</u>	Players can now instantly rank up one club level by winning a hand with a <i>Golden Card</i> . Club benefits were improved (2)	
		<u>Board Trip</u>	Completed Chapter	Mini-game event in which players can earn turns of a wheel by collecting spins in their inbox, making purchases, or spinning in any game to fill a meter (3)	
	House of Fun	<u>HOF Boulevard</u>	<u>Promotion Video</u>	Players collect items to complete sets for coins and <i>Keys. Keys</i> are used to collect a timed coin bonus	







## NOTABLE RELEASES II

App Full Library		Key Image	Description	
Jackpot Party	<u>Pop the Piggy</u>	<u>Collecting Piggy</u>	Players spin in any machine to collect <i>Money Bags</i> . Collecting five <i>Money Bags</i> awards a coin reward (1)	
Cashman Casino	<u>The Bank Job</u>	Players spin to open up-to five <i>Vaults</i> . Once a <i>V</i> <u>Deal or No Deal Vault</u> is opened, players must choose to claim rewards  keep spinning		
POP! Slots	<u>Power Pop Lotto</u>	<u>Lotto Draw</u>	Players are awarded a lottery mini-game after making a purchase (2)	
	<u>Dragon Puzzle Pursuit</u>	Completion Prize	Players spin to collect puzzle pieces to complete puzzles	
Heart of Vegas	<u>Premium Bonus</u>	<u>Drip Offers</u>	New tab available in the coin shop with two new purchase options both to add a daily coin collect for 14 days (3)	







## NOTABLE RELEASES III

Арр	Full Library Key Image		Description	
Quick Hit Slots	<u>Quick Hit Trivia Nights</u>	<u>Trivia Mini-Game</u>	Trivia mini-game event for various prize awards and raffle entries. Players can answer new questions every 12 hours (1)	
Scatter Slots	<u>Winter in Scatterland</u>	Pachinko Mini-Game to play a <i>Pachinko</i> mini-game (2)		
	<u>Coin Heist</u>	Set Completion	Players spin in any machine to fill a meter for a card pick to reveal an item and rewards	
Lucky Time Slots	<u>Dream City</u>	<u>Reward &amp; Item</u> <u>Collection</u>	Players collect coins and items needed to build a Dream City by filling a meter during play or through purchases	
Bingo Pop	<u>Features Update</u>	<u>VIP Program</u>	Multiple features added after acquisition by Jam City, including a Shop Update and Coin Store Update (3)	

#### **Additional Information Online**

Click here for a full list of content released this month on the Online Market Watch







## BREAKOUT APPS

## REVENUE ANALYSIS

Ignite Classic Slots (Mobee Co.) is averaging \$8.6K in U.S. revenue per day on iOS ... but trending relatively flat. Lotsa Slots (Funtrio Limited) is averaging \$13.8K in revenue per day ... and trending upward.

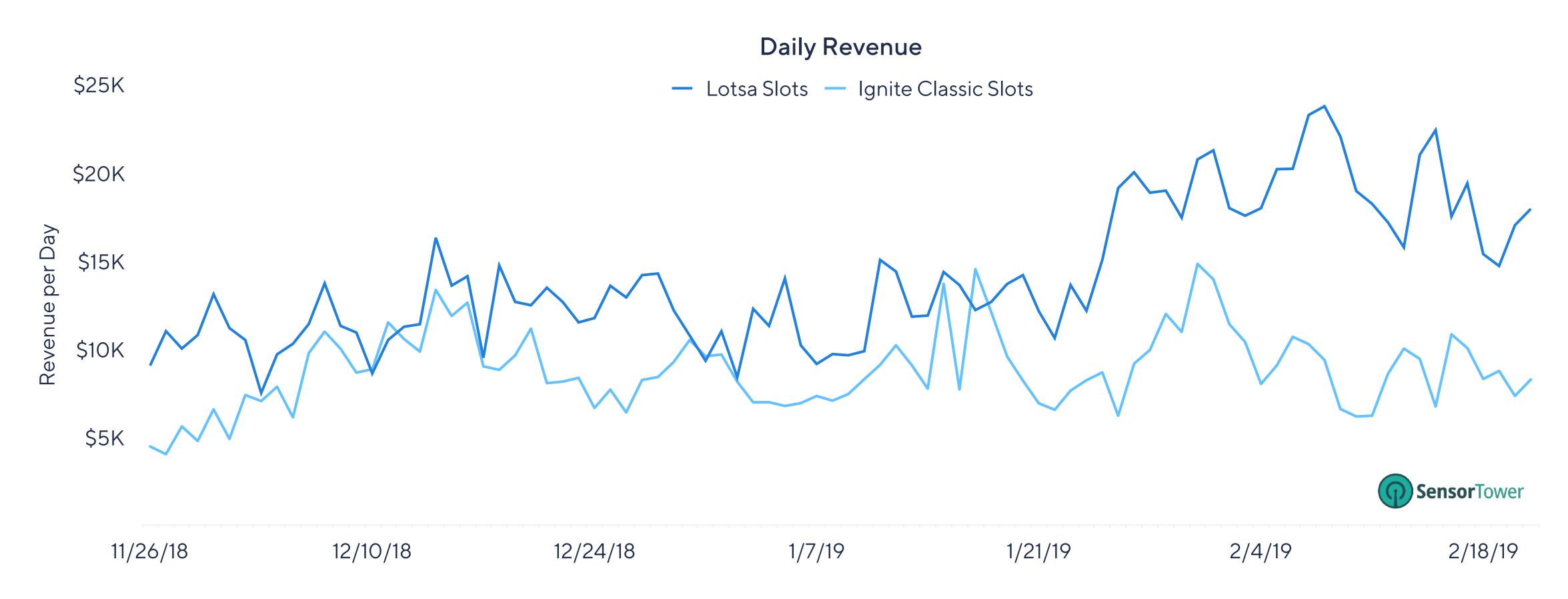
#### App Deconstructs Online

Ignite Classic Slots (online deconstruct)

Soft & Hard Launch: 7/10/17

Lotsa Slots (online deconstruct)

• Soft & Hard Launch: 3/9/18



\*Headline and graph data is iOS U.S. only

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# APPENDIX

## CASINO PRODUCT COUNCIL

To increase the value of the Product Council Insights, industry-leading mobile gaming consultants analyze the Revenue Drivers to provide their knowledge and advice. Liquid and Grit then incorporates the best recommendations into the Reports.

Erez Baron	Jay Jodway	Florian Ziegler	
Product, Game Economy and CRM consultant	Mobile Products Consultant	Consultant in Mobile Gaming <u>LinkedIn Profile</u>	
<u>LinkedIn Profile</u>	<u>LinkedIn Profile</u>		
Erez spent the past year at Huuuge Casino where he helped design and implement the product roadmap of Huuuge Casino's game economy.	Prior to starting his own consultancy, Jay was VP of Product at GREE International and Senior Director of Product Development at Kabam.	After over a decade of making games, Florian now advises game studios and companies on improving their game products through his own consultancy,	
At Huuuge Casino, he led the game economy, business	Jay spent over four years at Kabam, going from	Lava Lake Games Consultancy.	
analytics, and CRM teams that helped create and design new game economies for new products.	Associate Product Manager to Senior Director in a very short time.	Before launching his own consultancy, Florian worked at Electronic Arts on flagship titles such as, Need for	
Prior to Huuuge Casino, Erez was a <i>Game Economy</i> & <i>Pricing Manager</i> at Playtika.	At Kabam's Beijing office, Jay scaled the studio to over \$1B in revenue.	Speed: No Limits. He also spent time at King as a <i>Principal Designer</i> .	
At Playtika, he leveraged consumer psychology, analytics, and A/B testing to assist in building and optimizing Playtika's monetization features. Erez managed in-app purchases, balanced the game economy, and automated processes.	Jay has helped manage The Hobbit (Kingdoms of Middle Earth), Kingdoms of Camelot, Crime City, Marvel Contest of Champions, Lord of The Rings, and The Godfather.	At Mind Candy, he was the Lead Game Designer on titles that include the mobile hit, World of Warriors. This gained an Apple's Editor's Choice Award and scaled the charts to the No. 1 game position in most major markets.	

## **DEMOGRAPHICS**

A survey of 1,299 participants from the U.K. and U.S. were recruited to respond. The data formed patterns of game choices, slots preferences, and playing habits ... producing five distinct personas.

	Demographics*				
	Fame Frank	Money Mike	Daydreamer Denise	Gambler Gail	Sensation Serena
Size	21%	22%	27%	19%	12%
Women	50%	51%	66%	60%	55%
Age	32 mean / 30 median	34 mean / 32 median	35 mean / 34 median	35 mean / 33 median	35 mean / 32 median
Education*	3.5	3.3	3.5	3.2	3.3
<b>Money Spent</b>	4.2	4.9	3.5	5.4	5.8
Play Time	5.0	4.5	5.0	4.9	6.5











<sup>\*</sup> The Education, Money Spent, and Play Time numbers are representative of the strength of each player persona.

"We're not in the hamburger business. We're in show business."

- Ray Kroc, long-time McDonald's CEO

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